

TORMACH FIELD SERVICES

At Tormach, we pride ourselves in making easy-to-learn, approachable tools. Our value does not end with your purchase of machines or tools. Instead, our comprehensive approach to customer support helps prepare you — regardless of your skill set or background — to uncap the potential of our tools with an array of service options.

TRAINING

At Tormach, we understand training is one of the biggest assets in improving efficiency and productivity in CNC manufacturing. We also understand how important it is to make this information conveniently available to operators to ensure maximum machine run-time.

That is why we offer options (paid) training during installation with a Certified Tormach Professional that covers these topics (Up to four people).

- Introduction and overview to Tormach machine (30 minutes)
- PathPilot function and interface overview (1 hour)
- Machine function overview (2.5 hours)
- Lunch (1 hour)
- Machine maintenance overview (2 hours)
- Price: \$2,000 per day

MACHINE INSTALLATION

Every minute and hour matters, whether you're a small machine shop or a research and development team looking to prototype ideas.

Our Tormach technical experts can make the seemingly-overwhelming machine installation process a breeze and less taxing for your team by assembling the machine.

- **Installation includes:** Machine assembly, accessory attachment, and full enclosure installation
- **Site requirements:** Space the machine will be placed must be cleared and all safety considerations accounted for before a Certified Tormach Professional arrives
- **Installation duration:** Three days per machine, depending on the number of options being installed
- Price: \$2,000 per day

TRAVEL CONSIDERATIONS

Tormach headquarters are in Madison, WI, and while we're excited to visit your facility and help you out, you are going to have to help us get there by paying for non-local travel expenses.

- Travel considerations include transportation, hotel, and meals
- Estimate of travel considerations need to be paid for **before** travel begins
- Average travel cost: \$2,000 per day